

Product Returns Form (Consumer)



Please return items to the address detailed below:

Abode
Returns Department
Unit L Zenith Park
Whaley Road
Barnsley
S75 1HT
Tel: 01226 283434

To ensure the product returns process is handled efficiently and in a timely manner, please ensure you populate all the sections detailed below and you enclose this form within your package.

We kindly ask that products are packaged & returned in their original packaging; however if this is not possible, please make sure an adequate alternative is used to protect the item during transit. Please remember that it is your responsibility to ensure the package arrives back with us safely and therefore we would strongly recommend that you use a reliable courier service, preferably with tracking capabilities so you can obtain a proof of delivery.

Customer Details

Product / Return Details

Name

Product Returning	Qty

Address

Reason (Please tick relevant box)	
Ordered wrong product	
Product no longer required	
Supplier delivered wrong product	
Product faulty	
Product arrived damaged	

Contact Details
Tel:
E-mail:

Action Required (Please tick relevant box)	
Refund	
Replacement arranged	
Please contact me to discuss	
Other (Please state below)	

CRM Case / Order Reference (Internal office use ONLY)

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